



Turbo Tubs Spa/hot Tub Trouble Shooting

Turbo Tubs Retail Store - 520 W. 5th Ave. Naperville (630)-305-9942

NOT HEATING

• DURING THE WINTER MONTHS THIS CAN BE A REAL PROBLEM. HERE ARE A FEW THINGS FOR YOU TO CHECK OUT BEFORE CALLING OUR TECHNICAL DEPARTMENT:

1. Check to see if your filter/ filters are clean. (filters should be cleaned at least every other week and replaced with new filters twice a year.
2. Check your water level in your spa which should come just over the weir door for just over the filter basket. Could cause a FLO Problem.
3. Turn the spa off from the circuit breaker, remove the filter(s), make sure there is nothing floating loose in the water that could get stuck in the filter area, turn the spa back on and observe if the spa begins to heat. If so, you will need a new filter.

CIRCUIT BREAKER TRIPS WHILE THE SPA IS OPERATING

- Reset the circuit breaker or the GFCI if the spa trips the breaker again, contact a qualified electrician or service.
- The filter may be dirty or damaged.

PUMP HUMS OR DOES NOT ROTATE OR NOISY

- The filter may be dirty or damaged.
- The pump may have a foreign object stuck in the impeller.

IMPORTANT: You should have a Certified Spa Technician perform any technical troubleshooting or otherwise you may void your warranty. If you have any questions please call our Technical Department at 630.305.9942